# Tech-Driven Finance: Empowering Business Support and Growth

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OUR VISION

The fastest and easiest way for companies to securely do business together



#### **TPCRM**





### Agenda

- Automation and tools in the day-to-day operations
- Technologies used in finance to support the business
- Management / board perspective

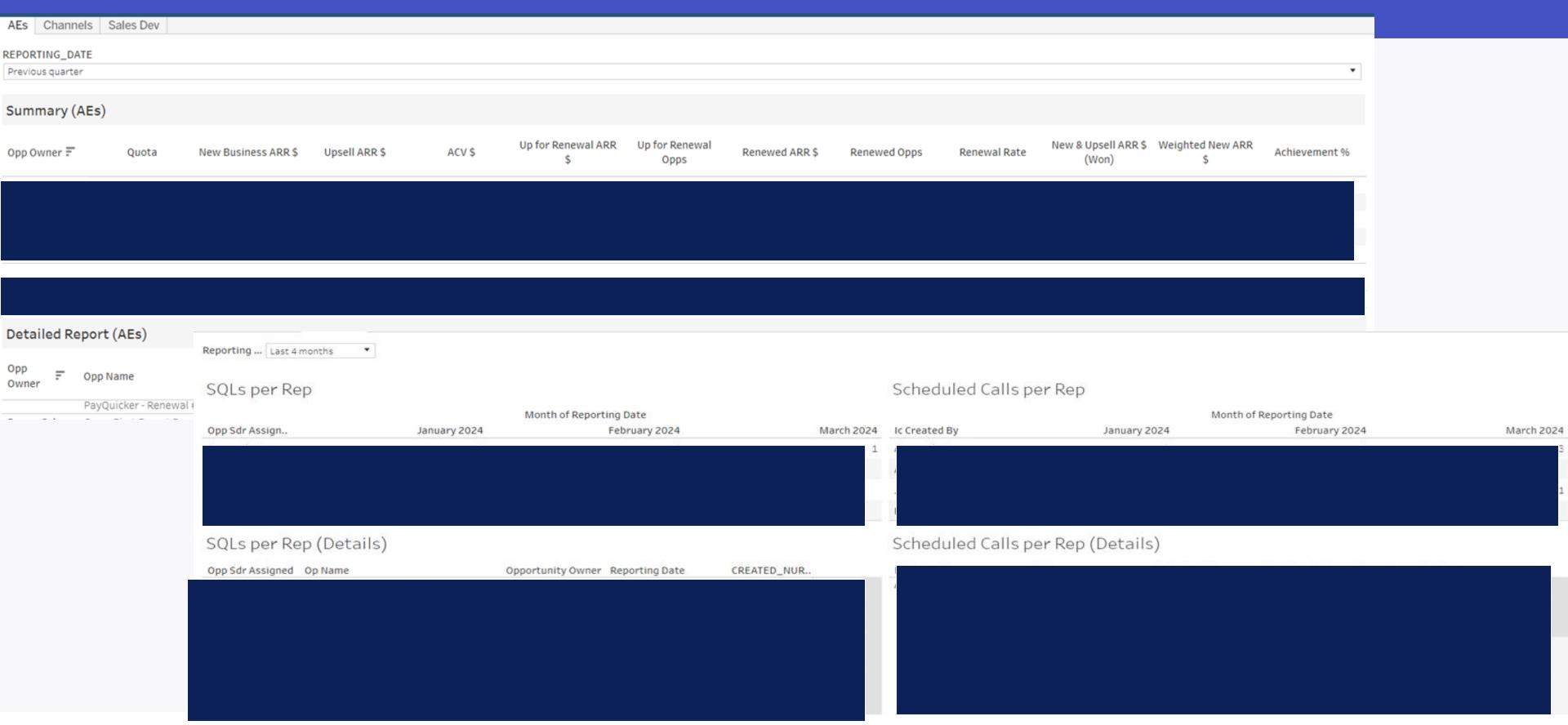


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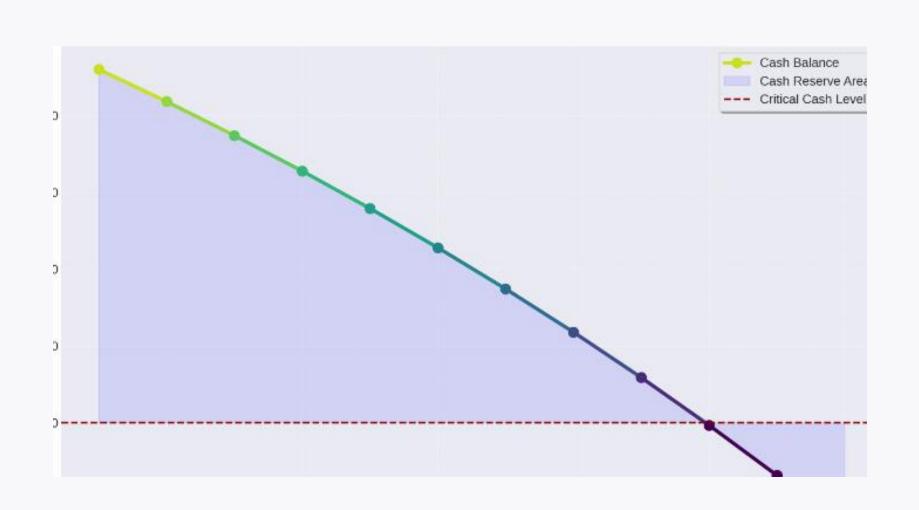


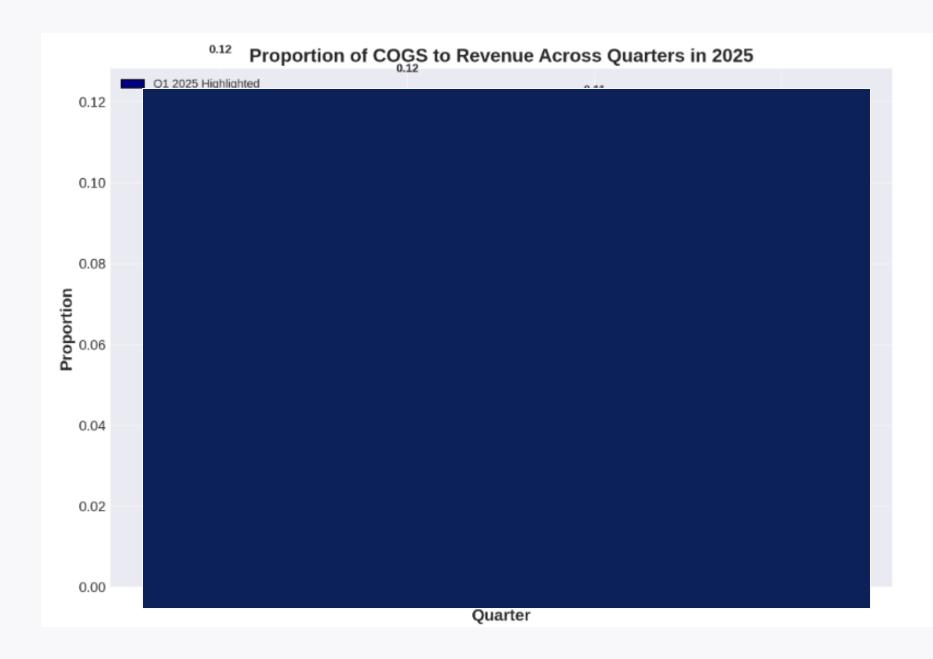
### Real Time Visibility (Commission Dashboard)





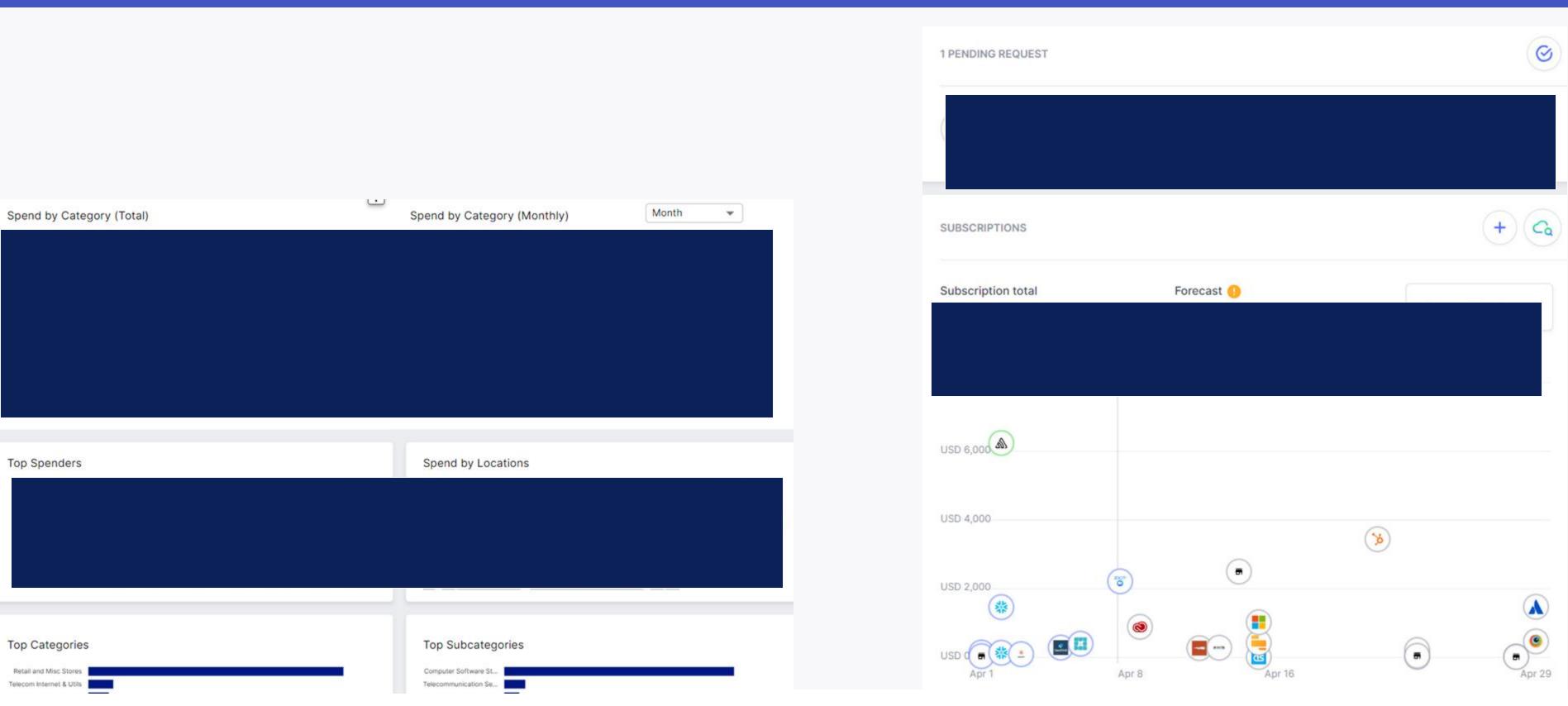
### Al for Predictive Analytics (Data Analyst by Chat GPT)







### **Automated Expense Management (Mesh)**





#### **Real Time Budget Tracking**

Goal: to be able to track, forecast and review monthly budget spend with budget owners

#### How:

- by connecting NetSuite with Tableau
- by tracking expenses to ensure it's allocated to the correct budgets
- by using actuals to better predict quarterly budget spend

Result: this allows & the budget owners to closely monitor where their spend is versus the plan





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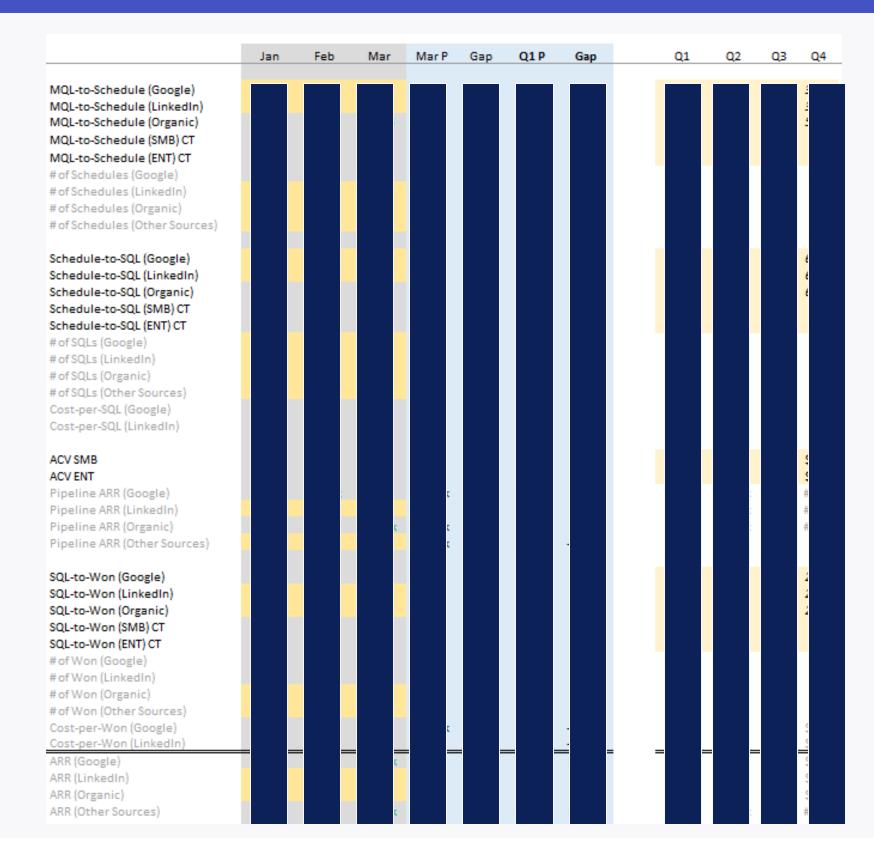
#### Supporting Departments in Areas of Focus

**Goal:** to track conversion rates & quantities delivered at each funnel stage in order to be able to focus management & owner attention on areas that need improvement quickly

#### How:

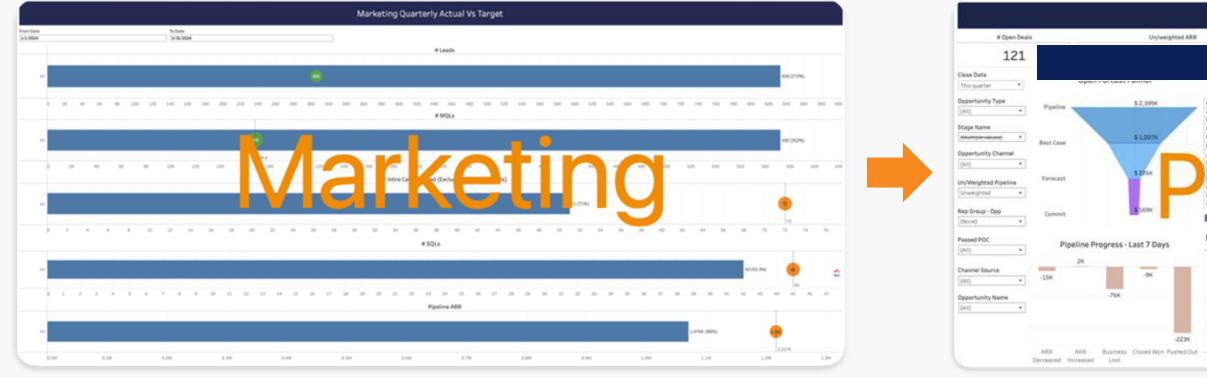
- track each funnel stage across each revenue stream
- structure according to areas of interest (ex. inbound > lead source, partners > region, etc.)
- identify underperforming areas monthly, and drill down into these areas via analysis
- work with GTM owners in order to improve these KPIs during the quarter
- dynamically adjust forecasted ARR according to updated assumptions

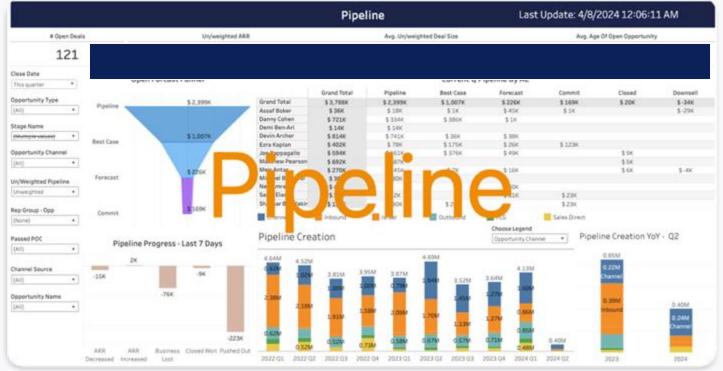
**Result:** this allows us to tackle problem areas as they arise and forecast the estimated impact on overall ARR





## Data Analytics- KPIs Tracking







### **Data Analytics- KPIs Tracking**

#### Sales to Customer Success







#### **Data Analytics- KPIs Tracking**

#### Product KPIs Sessions Activity 3/31/2024 Login Trend Inactive Companies (No Logins) 1/1/2024 - 3/31/2024 Sf Account Name Grand Total \$ 234.8K 1,530 1,394 1,306 1,646 1,504 1,387 \$35.0K MASS MEDICAL SOC., Brett Sadmar 12/14/2021 6/1/2024 \$ 24.0K 12/9/2020 12/1/2024 12/15/2020 2/15/2022 5/1/2025 \$ 19.3K 4/18/2021 Market Se... | Null Login Distribution Login Distribution Logins Bucket 0 Logins 1-2 Logins 3-10 Logins 11-20 Logins 13.55% 21-40 Logins 218 46.88% Active Companies % (Trend) Active Companies % Month, F 79.2% 79.4% 81.9% 86.2% 84.3% 84.7% 87.0% 88.1% 86.2% 87.8% 84.6% Apr-24 Mar-24 Feb-24 88.1% 90.9% Jan-24 Dec-23 84.6% 87.8% Nov-23 978 88 16.

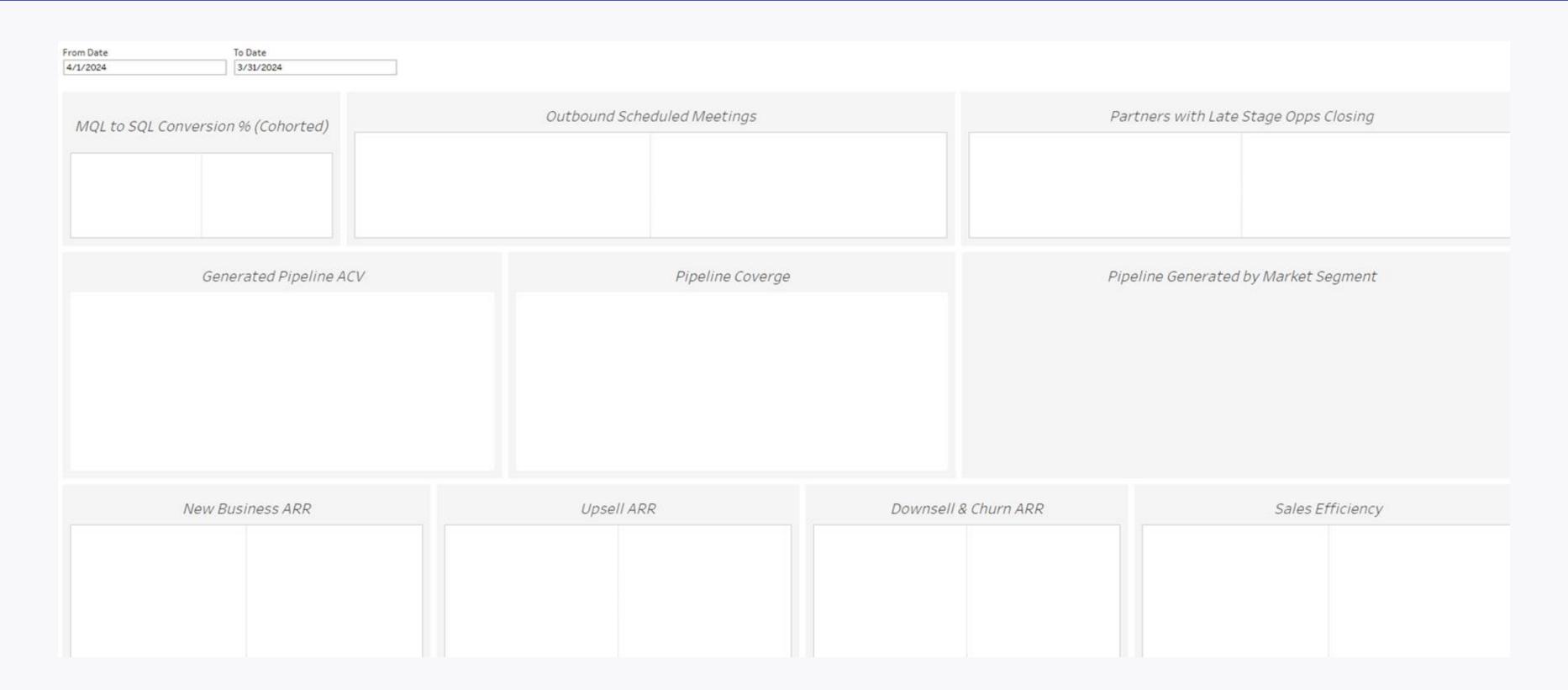


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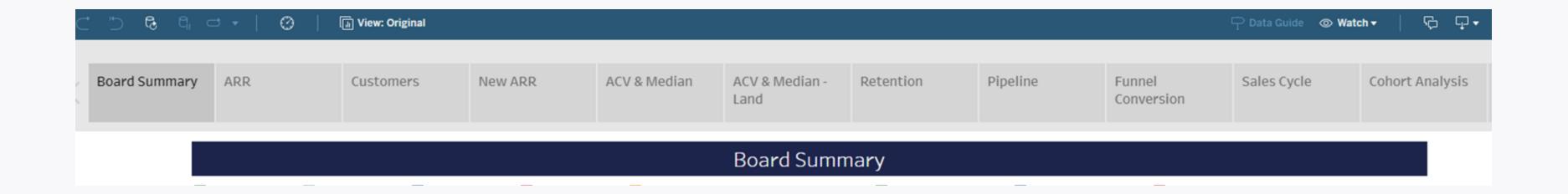


### **Management Dashboard**





### **Board Dashboards**





#### **OKR** structure

#### The purpose:

- Provide a clear objective to the company that will express the priority and expectations to achieve it
- Explain how the process should take shape, which projects and initiatives need to happen, how we will tracking and how it fits into performance reviews
- Data to support decision making, tracking, alignment, transparency

#### **Objective definition**

- Memorable, clear, qualitative, inspirational, broad.
- 3 to 4 objectives



#### **Key-results definition**

- 2 KRs per Objective
- Qualitative & Quantitative
- Should express the Objective target

#### **Initiative**

Project and task list



#### **Initiative - Process & Timelines**



#### **Key-Results**

Setting KRs for the objective



#### **Projects & Tasks**

- Meet with stakeholders
- Define projects for the success of the initiative



## Collaboration & Transparency

 Contributors round table to align on deliverables & milestones



#### **Tracking & Reporting**

- Company-wide dashboard
- Follow-up meetings
- Milestones & stop/loss procedure



#### Plan of Action

#### **Enterprise Deals OKR** OBJECTIVE Drive new business growth by strategically focusing on enterprise and strategic accounts PROJECT OWNER Sergio Nesti Allan Elliot PROJECT SPONSOR KEY RESULT enterprise and strategic ACTUAL **KEY RESULT** ACTUAL strategic WBS NUMBER TASK TITLE TASK OWNER DUE DATE STATUS MILESTONE KPI ACTUAL NEXT STEP 1.1 Demi 6/30/24 In progress 💌 Hosting 10% 0 losses 1.2 Einat 6/30/24 Not started ▼ 2 2.1 3/31/24 Completed 🔻 Sergio 2.2 Sergio 4/30/24 In progress 💌 18% Pipeline 2.3 9/30/24 Not started ▼ Sergio 3 Partners with 3.1 Alan 4/30/24 In progress 🔻 late-stage 15 opps Reporting 6/30/24 In progress 🔻 Giora losses



# Thank You.

